

MitID Privacy Notice v1.2

Information about our processing of your personal data, etc.

1. We are the data controller - how to contact us?

The Danish Agency for Digitisation is acting as data controller for the processing of your personal data.

You will find our contact information below:

Digitaliseringsstyrelsen
Landgreven 4
1301 København K
CVR no.: 34 05 11 78
Phone: 33 92 52 00
Mail: digst@digst.dk

2. Contact information of the Data Protection Officer

The Ministry of Finance has appointed a Data Protection Officer who provides guidance on the data protection regulation within the area of the Ministry of Finance. The task of the Data Protection Officer is to support the Ministry of Finance's compliance with the rules on the processing of personal data.

The Data Protection Officer can guide you on your rights in connection with the processing of your personal data within the area of the Ministry of Finance. If you wish to contact the Data Protection Officer by email, please do not include your CPR number or other sensitive/confidential information in the correspondence.

Digitaliseringsstyrelsen
Att.: Databeskyttelsesrådgiveren
Landgreven 4
1301 København K

dpo@digst.dk

3. Purpose and legal basis of the processing of your personal data

The purpose of the Danish Agency for Digitisation's processing of your personal data is:

- Issuance, administration and, utilisation of MitID to be able to access digital services

The legal basis for our processing of your personal data is based on:

- Law on MitID and NemLogin (law no. 483 May 4th, 2021, regarding MitID and NemLog-in) and the EU General Data Protection Regulation Article 6, para 1, litra e, related to the processing of ordinary

personal data and the Danish Data Protection Act § 11, para 1, litra 1, related to the processing of personal identification number (CPR.no.).

The Danish Agency for Digitisation does not process your personal data for purposes that are not related to the issuance, administration and use of MitID.

4. Categories of personal data

We are processing the following categories of personal data about you:

- Full name (mandatory)
- Date of birth (mandatory)
- User ID (mandatory)
- Contact information
 - Email address (optional)
 - Mobile phone number (mandatory when using the MitID app)
 - Address of residence (retrieved automatically from CPR)
 - Postal address (optional)
- Pseudonymised value of identification number, e.g. passport number or driving license number
- Risk data
 - Log-in location information, the device used for log-in, network information and identity and recent usage information.
- Authentication response
 - contains your name, your unique identification key, unique session ID, your used session identifiers, risk data, and other attributes in the form of contact data, identity data, and authentication data.
 - Contains your name, your unique identification key, unique session-ID, your utilised authenticators in the session, risk data and further attributes in form of contact data, identification, and authentication data.
- CPR data

5. Recipients or categories of recipients

In certain cases, the Danish Agency for Digitisation may be obliged to transfer information to other public authorities. The transfer will be limited to the personal data necessary for the exercise of authority.

Nets DanID is the Supplier of the MitID-solution and is acting as data processor on behalf of the Danish agency for Digitisation in this regard.

RA's are acting as registration units and sub processors in the MitID solution.

The Danish Agency for Digitisation passes on information about risk data and authentication responses about the specific and individual transaction to a public authority or a company in the role of MitID Broker for validation and securement of appropriate level of security.

In some cases, MitID Brokers may also be acting as sub processors in the MitID-solution.

The Danish Agency for Digitisation has assigned data processors, who will be providing support related to maintenance and administration of IT services related to the MitID solution.

6. Transfer to recipients in third countries, including international organizations

In general, we do not transfer your personal information to recipients outside the EU and the EEA.

If your MitID is issued in Greenland or the Faroe Islands, the Agency for Digitisation will secure appropriate safeguards.

We are using the sub processor Akamai for certain security related maintenance services. The security related maintenance services may include the necessity to briefly process personal data outside of Europe and therefore appropriate safeguards have been secured.

7. Collection of your personal data

The RA (registration unit) or bank, where you submitted your request for issuing of MitID, is collection your personal data for this specific purpose directly from you.

If you are ordering an authenticator online prior to or in connection with your registration as MitID user, your personal data is collected directly from you.

In connection with administration of your utilisation of MitID, your data is synchronized with your CPR-information on an ongoing basis. Your optional extra information related to postal address, email address and mobile phone number is kept updated by means of your registered updates to this information.

As part of the processing of your personal data, information is also obtained from central public registers like the passport/driver's license registry, CPR registry and the Danish address registry.

8. Storage of your personal data

The Danish Agency for Digitisation stores and processes your personal data for as long as is necessary in relation to the stated purpose of the processing.

9. Your rights

Under the Data Protection Regulation, you have certain rights in relation to our processing of information about you.

If you want to make use of your rights, you need to contact us.

Right to view information (right of access)

You have the right to access the information we process about you, as well as some additional information.

You can at any time see the personal information that the Danish Agency for Digitisation has registered about you. This is done via self-service on MitID.dk.

If you do not have access to MitID self-service, you can send a request for insight to the Danish Agency for Digitisation:

You can contact the Danish Agency for Digitisation in one of the following ways:

- Send Digital Post to the Danish Agency for Digitisation

- Ordinary letter by post to the Danish Agency for Digitisation, Landgreven 4, 1301 Copenhagen with the title "Processing of MitID Personal Information".

Right to correction

You have the right to have incorrect information about yourself corrected.

You can change your e-mail address and mobile phone number at any time via self-service on MitID.dk. When correcting other information that may be incorrect, such as errors in civil registration information, you must contact Citizen Service.

Right to erasure

The Danish Agency for Digitisation stores and processes your personal data for as long as is necessary in relation to Issuance, administration and, utilisation of MitID to be able to access digital services.

You can always delete or request to have information about your e-mail address, alternative postal address and / or mobile number deleted. However, if you are utilising the MitID app, you must be aware that if you delete your mobile number, you will no longer be able to use the MitID app.

Right to restriction of processing

In certain cases, you have the right to have the processing of your personal data restricted.

If you have the right to have the processing restricted, we may only process the information - apart from storage - with your consent, or for the purpose of establishing, enforcing or defending legal claims, or to protect a person or important public interests.

However, limiting the processing of your personal data may mean that you cannot use MitID. If you want to request a restriction on the processing of your personal data, you must contact the Danish Agency for Digitisation. See contact info below.

Right to object

In certain situations, you have the right to object to the processing of the personal data that the Danish Agency for Digitisation has registered about you.

You can contact the Danish Agency for Digitisation in one of the following ways:

- Send Digital Post to the Danish Agency for Digitisation
- Ordinary letter by post to the Danish Agency for Digitisation, Landgreven 4, 1301 Copenhagen with the title "Complaint about the processing of MitID Personal Data".

Right to transmit information (data portability)

This right does not apply to MitID, as the processing takes place as part of the exercise of authority, which the data controller is required to by law.

10. Complaint to the Danish Data Protection Agency

You have the right to lodge a complaint with the Danish Data Protection Agency if you are dissatisfied with the way we process your personal data. You will find the Danish Data Protection Agency's contact information at www.datatilsynet.dk.

You can also contact the Danish Agency for Digitisation.